



## PROFORMA CLAIM

Send to - claim@fliway.com

We hereby lodge a Proforma claim for the loss or damage to the following products. Transit details are as follows:

<b>Company Name:</b>	
<b>Postal Address:</b>	
<b>Contact Name:</b>	
<b>Contact Phone Numbers and email address:</b>	
<b>Origin Details:</b> [include full address]	
<b>Destination Details:</b> [include full address]	

<b>Consignment Number:</b>		<b>Date of pickup:</b>	
<b>Damage or loss:</b>		<b>No. pcs damaged/lost:</b>	
<b>Description of item(s):</b>			
<b>Description of Damage:</b>			
<b>Total amount claimed (if known)</b>			

Please note our agreed Conditions of Carriage stipulate that notification of claims must be lodged in writing within 7 days for damage and 14 days from the date of dispatch for loss.

A full cost value claim (evidence of amount claimed) must be forwarded to our company as soon as possible. The maximum carriers liability is \$2000.00 incl GST for each unit of freight consigned and damaged or lost. If your value claim exceeds this amount, we strongly recommend that you contact your commercial insurers and also lodge a claim with them.

**Delivery consignment notes must be endorsed with the nature of damage or shortage.** Consignments notated with "STI" (subject to inspection) or "STC" (subject to check) will not be accepted as a basis for lodging damage or loss claims. Please retain damaged item(s) for possible inspection and recovery by Fliway when claim is accepted. **Claim will not be settled if salvage is not available.**

**I understand that the information given above is a true and accurate record of our claim.  
I also understand that any false declaration will deem this claim to be null and void.**

**Signed:**

**Date:**

**Name:**

**Position:**